#### United Way's 211 - Monthly Report United Way of Florence County | May 2020





### Florence County 211 Traffic Overview

**Total Calls** 38 -14%\*



**Total Referrals** 

97

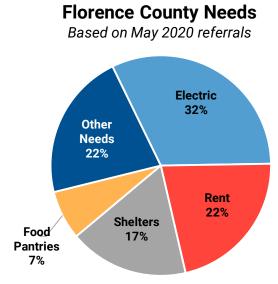
-34%\*



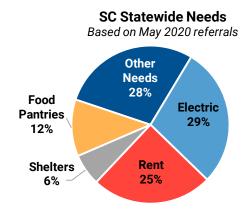
**Website Visits** 

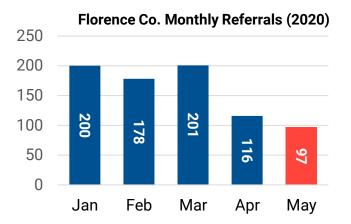
9,550\*\*

+30%\*



<u>Top 10 Needs</u>	<u>Calls</u>
Electric	31
Rent	21
Shelters	17
Food Pantries	7
Housing Search	4
Homeless Motel Vouchers	3
Crisis Shelters	2
Rental Deposit Assistance	2
Discounted Utility Services	2
Ramp Construction Services	1
Other Needs	7





<sup>\*</sup> Compared to previous year, same period

<sup>\*\*</sup>SC statewide total





## Florence County 211 Demographic Overview





Average Age: 42 years Age Range: 20-70 years



M	
	W.







<u>Callers</u>	<u>%</u>
28	74%
10	26%
<u>Callers</u>	<u>%</u>
18	47%
5	13%
15	39%
<u>Callers</u>	<u>%</u>
13	34%
10	26%
10	26%
1	3%
4	11%
<u>Callers</u>	<u>%</u>
26	68%
5	13%
1	3%
6	16%
<u>Callers</u>	<u>%</u>
32	84%
2	5%
1	3%
	28 10 Callers 18 5 15 Callers 13 10 10 1 4 Callers 26 5 1 6 Callers 32





# Florence County Top Providers and Cities



Florence Top Housing Providers	Referrals
Lighthouse Ministries	8
The Salvation Army of Florence County	8
House of Hope of the Pee Dee	7
Pee Dee CAP	7
Courtney McGinnis Graham Shelter	6
Shelter and Nutrition for All Children	3



Florence Top Utility Providers	<u>Referrals</u>
Lighthouse Ministries	8
Pee Dee CAP	10
The Salvation Army of Florence County	6
Shelter and Nutrition for All Children	5
Darlington Community Action Agency	2
South Carolina Lifeline	2



Florence Top Food Providers	<u>Referrals</u>
The Salvation Army of Florence County	3
Sisters 4 the Future	2
Catholic Charities - Pee Dee	1
Daybreak Ministries	1
Lighthouse Ministries	1



<u>Cities</u>	<u>Calls</u>	<u>Referrals</u>
Florence	29	82
Lake City	4	7
Coward	1	2
Johnsonville	1	2
Olanta	1	1
Pamplico	1	1
Timmonsville	1	2





## Florence County Zip Code Breakdown - May 2020

Zip Code	Electric	Rent	Shelters	Food Pantries	Housing Search	Homeless Motel Vouchers	Rental Deposit Assistance	Mobile Phone Service	Crisis Shelters	Other Needs	Grand Total
29501	13	12	5	3	2	1			2	2	40
29506	9	5	3	4	2	1	2	1		3	30
29505	7	4								1	12
29560			4			1		1		1	7
29555	2										2
29161			2								2
29530			2								2
29583										1	1
29114			1								1
Grand Total	31	21	17	7	4	3	2	2	2	8	97

