

Florence County 211 Traffic Overview



Total Calls

82

-29%*



Total Referrals

195

-2%*



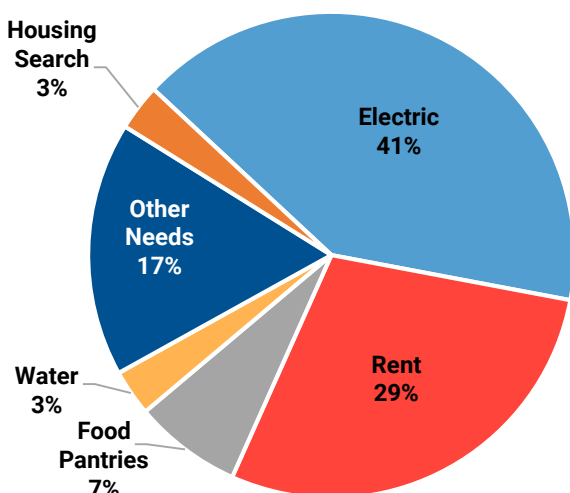
Website Visits

9,195**

+25%*

Florence County Needs

Based on August 2020 referrals



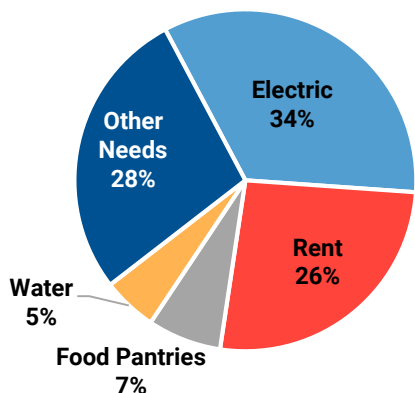
Top 10 Needs

Referrals

Electric Assistance	80
Rent Assistance	56
Food Pantries	14
Water Assistance	6
Housing Search	6
Medical Transportation	6
Shelters	4
Mortgage	3
Mobility Aids	2
Prescription Assistance	2
Other Needs	16

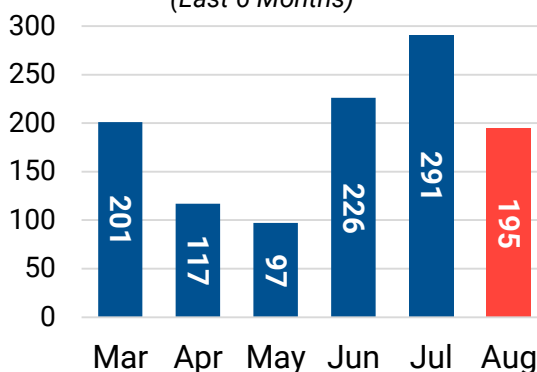
SC Statewide Needs

Based on August 2020 referrals



Florence Co. Referrals

(Last 6 Months)



* Compared to previous year, same period

**SC statewide total

Florence County 211 Demographic Overview



Age

Average Age: 48

Age Range: 24-83 years

Gender	Callers	%
Female	58	71%
Male	15	18%
Not Provided	9	11%

Ethnicity	Callers	%
Black/African American	33	40%
White	11	13%
Not Provided	38	46%

Household Composition	Callers	%
Single Female	36	44%
Single Female with Children	12	15%
Single Male	10	12%
Couple without children	5	6%
Couple with children	3	4%
Grandparent with children	1	1%
Single Male with Children	1	1%
Not Provided	14	17%

Education	Callers	%
GED/Highschool	46	56%
Less than GED/High School	9	11%
Some college	5	6%
Associate's degree	1	1%
Bachelor's degree or higher	1	1%
Not Provided	20	24%

Income Brackets	Callers	%
\$0-\$14,999	57	70%
\$15,000-\$24,999	7	9%
\$25,000-\$34,999	1	1%
\$35,000-\$49,999	1	1%
Not Provided	16	20%

Florence County Top Providers and Cities



Top Housing Providers	Referrals
Lighthouse Ministries	18
The Salvation Army of Florence County	15
Pee Dee CAP	18
Florence Housing Authority	5
Shelter and Nutrition for All Children	5
SC Thrive - COVID-19 Rental Assistance	3



Top Utility Providers	Referrals
Lighthouse Ministries	30
Pee Dee CAP	29
The Salvation Army of Florence County	13
Shelter and Nutrition for All Children	9
Darlington County CAA	4
Navy-Marine Corps Relief Society	1



Top Food Providers	Referrals
Lighthouse Ministries	5
The Salvation Army of Florence County	5
The Manna House	3
Shelter and Nutrition for All Children	1
Sisters 4 the Future	1



Cities	Calls	Referrals
Florence	54	137
Timmonsville	12	10
Lake City	10	27
Olanta	3	10
Coward	1	6
Pamplico	1	2
Scranton	1	3

Florence County Zip Code Breakdown

Zip Codes	Electric	Rent	Food Pantries	Housing Search	Medical Transportation	Water	Other Needs	Grand Total
29501	24	10	11	2		2	18	67
29506	19	13	3		3		5	43
29560	13	11			3			27
29505	10	10		2		2	3	27
29161	5	3		2				10
29114	4	3				2	1	10
29530	3	3						6
29591		3						3
29583	2							2
Grand Total	80	56	14	6	6	6	27	195

