United Way's 211 – Monthly Report United Way of Florence County | June 2020





Florence County 211 Traffic Overview



Total Calls 89 +41%*



Total Referrals 226

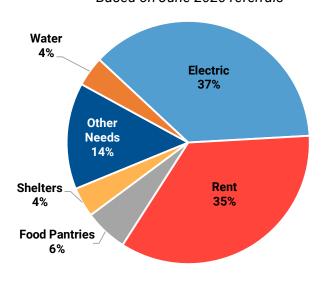
+85%*

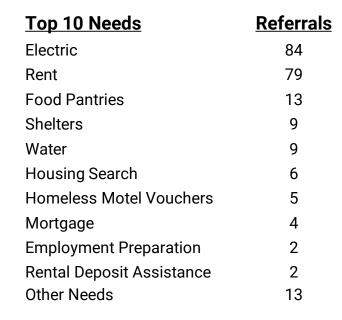


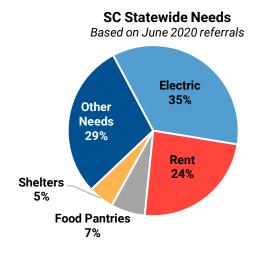
Website Visits 9,141**

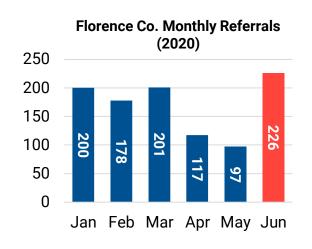
+38%*

Florence County Needs Based on June 2020 referrals









^{*} Compared to previous year, same period

^{**}SC statewide total





Florence County 211 Demographic Overview











| Age |
|-----|
| |

Average Age: 43

Age Range: 19-86 years

| Gender | Callers | % |
|-----------------------------|---------|-----|
| Female | 64 | 72% |
| Male | 13 | 15% |
| Not Provided | 12 | 13% |
| Ethnicity | Callers | % |
| Black/African American | 33 | 37% |
| White | 8 | 9% |
| Not Provided | 48 | 54% |
| Household Composition | Callers | % |
| Single Female | 31 | 35% |
| Single Female with Children | 20 | 22% |
| Single Male | 7 | 8% |
| Couple without children | 5 | 6% |
| Couple with children | 3 | 3% |
| Grandparent with children | 2 | 2% |
| Single Male with Children | 1 | 1% |
| Not Provided | 20 | 22% |
| Education | Callers | % |
| GED/Highschool | 47 | 53% |
| Less than GED/High School | 9 | 10% |
| Some college | 5 | 6% |
| Bachelor's degree or higher | 1 | 1% |
| Not Provided | 27 | 30% |
| Income Brackets | Callers | % |
| \$0-\$14,999 | 61 | 69% |
| \$15,000-\$24,999 | 5 | 6% |
| Not Provided | 23 | 26% |
| | | |





Florence County Top Providers and Cities

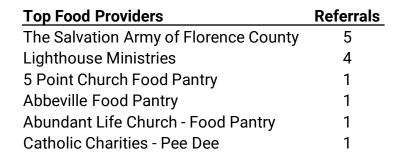


| Top Housing Providers | Referrals |
|--|-----------|
| Lighthouse Ministries | 23 |
| The Salvation Army of Florence County | 23 |
| Pee Dee CAP | 17 |
| SC Thrive - COVID-19 Rental Assistance | 11 |
| Shelter and Nutrition for All Children | 7 |
| Courtney McGinnis Graham Shelter | 5 |



| Top Utility Providers | Referrals |
|--|-----------|
| Lighthouse Ministries | 34 |
| The Salvation Army of Florence County | 18 |
| Pee Dee Community Action Partnership | 28 |
| Shelter and Nutrition for All Children | 9 |
| Alston Wilkes Society - SSVF | 2 |
| Darlington County CAA | 2 |







| Cities | Calls | Referrals |
|--------------|-------|-----------|
| Florence | 55 | 131 |
| Lake City | 11 | 32 |
| Pamplico | 5 | 21 |
| Timmonsville | 5 | 12 |
| Johnsonville | 4 | 9 |
| Effingham | 3 | 4 |
| Olanta | 3 | 12 |
| Scranton | 3 | 5 |

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Florence County Zip Code Breakdown

| Zip Code | Electric | Rent | Food Pantries | Water | Shelters | Housing Search | Motel Vouchers | Mortgage | Other Needs | Grand Total |
|--------------------|----------|------|------------------|-------|----------|-------------------|-------------------|----------|----------------|----------------|
| 29501 | 24 | 24 | 3 | | 5 | 3 | 1 | 3 | 10 | 73 |
| 29506 | 14 | 16 | 5 | | 4 | | 2 | | | 41 |
| 29560 | 15 | 11 | | 4 | | | | 1 | 1 | 32 |
| 29583 | 9 | 9 | 2 | | | | | | 1 | 21 |
| 29505 | 5 | 4 | 2 | | | 3 | | | 3 | 17 |
| 29114 | 5 | 5 | | | | | 2 | | | 12 |
| 29161 | 3 | 7 | | | | | | | 2 | 12 |
| 29555 | 4 | | | 5 | | | | | | 9 |
| 29591 | 5 | | | | | | | | | 5 |
| 29541 | | 3 | 1 | | | | | | | 4 |
| Grand Total | 84 | 79 | 13 | 9 | 9 | 6 | 5 | 4 | 17 | 226 |

