# United Way's 211 – Monthly Report United Way of Florence County | December 2020





### Florence County 211 Traffic Overview



Total Calls 145

+45%\*

**Total Referrals** 

372

+125%\*



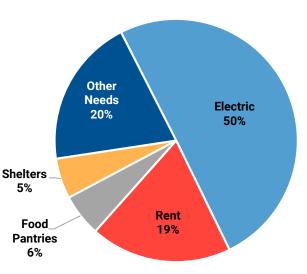
**Website Visits** 

11,907\*\*

+70%\*

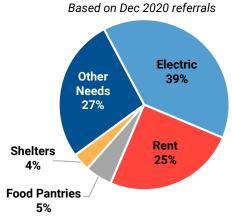
### Florence County Needs

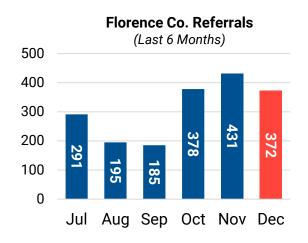
Based on Dec 2020 referrals



#### Referrals Top 10 Needs 187 Electric Assistance Rent Assistance 70 **Food Pantries** 21 Shelters 20 Gas Assistance 11 8 Mortgage Assistance **Eviction Prevention** 7 Ramp Construction Services 6 5 Water Assistance 3 **Prescription Assistance** Other Needs 34

### SC Statewide Needs





<sup>\*</sup> Compared to previous year, same period

<sup>\*\*</sup>SC statewide total





### Florence County 211 Demographic Overview

Age











Average Age: 46 years	
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Age Range: 21-97 years **Callers** Gender **Female** 80 55% Male 21 14% Not Provided 44 30% **Callers Ethnicity** % Black/African American 61 42% White 14 10% Hispanic or Latino 1 1% 69 48% Not Provided **Household Composition Callers** % Single Female 41 28% Single Female with Children 22 15% Single Male 15 10% Couple without children 6 4% Couple with children 4 3% Grandparent with children 3 2% Single Male with Children 1 1% 53 Not Provided 37% **Callers** Education % GED/Highschool 71 49% Less than GED/High School 8 6% Some college 8 6% 2 Associate's degree 1% Bachelor's degree or higher 2 1% Not Provided 54 37% **Income Brackets Callers** % 54% \$0-\$14,999 78 \$15,000-\$24,999 5 3% \$25,000-\$34,999 5 3% \$50,000-\$74,999 1 1% Not Provided 56 39% **Employment Status Callers** % Disabled 30 21% Unemployed 28 19% **Employed - Full Time** 18 12% Employed - Part-time 11 8% Retired 5 3% Not Provided 53 37%





## Florence County Top Providers and Cities

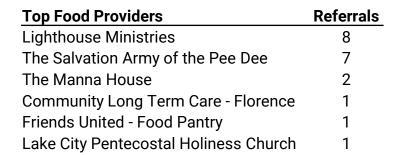


<b>Top Housing Providers</b>	Referrals
Lighthouse Ministries	30
The Salvation Army of the Pee Dee	25
Pee Dee Community Action Partnership	24
Courtney McGinnis Graham Shelter	6
House of Hope of the Pee Dee	5
Resurrection Restoration Center	5



Top Utility Providers	Referrals
Lighthouse Ministries	77
Pee Dee Community Action Partnership	79
The Salvation Army of the Pee Dee	25
Shelter and Nutrition for All Children	20
Darlington County CAA	5







Cities	Calls	Referrals
Florence	89	236
Lake City	22	56
Timmonsville	10	25
Scranton	8	15
Olanta	5	9
Effingham	4	7
Johnsonville	4	16
Pamplico	2	7
Coward	1	1

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### Florence County Zip Code Breakdown

Zip Code	Electric	Rent	Food Pantries	Shelters	Gas	Mortgage	Eviction Prevention	Ramp Construction	Other Needs	Grand Total
29501	64	30	9	7		5	3		8	126
29506	40	11	4	1	3	2	2		6	69
29560	36	9	3		3	1		2	2	56
29505	16	5		1	5				2	29
29161	12	2	2					1	8	25
29555	7	6		2			1			16
29591	4	4						3	4	15
29503				6					5	11
29114		3	3				1		2	9
29583	4								3	7
29541	4			3						7
29502									1	1
29530									1	1
<b>Grand Total</b>	187	70	21	20	11	8	7	6	42	372

