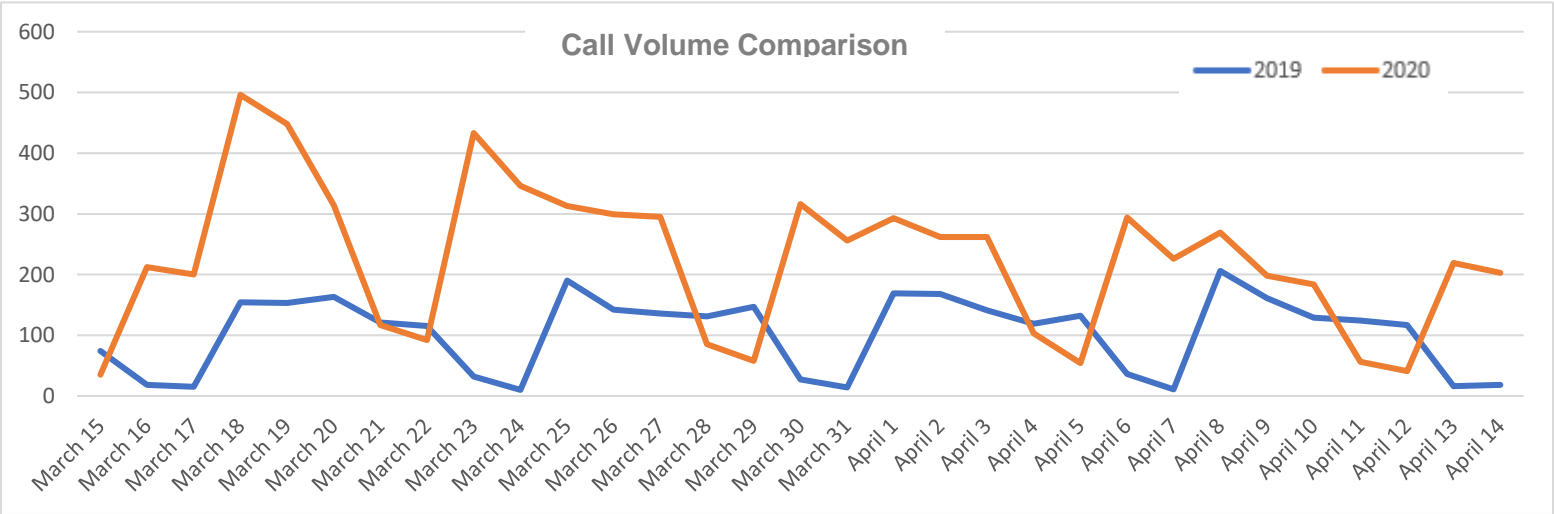# United Way's 211 Community Needs Report

211 Overview

United Way's 211 Community Needs Report March 15th to April 14th

Dial 211

- 211 Resource Navigators
- DHEC Care Line
- Area Agency on Aging
- Child Care Resource and Referral
- VITA Appointment Line

211 Traffic

15,980 website visits (74% increase)

6,167 calls handled (118% increase)

10,335 referrals made (58% increase)

Call Volume Comparison

Legend: 2019, 2020
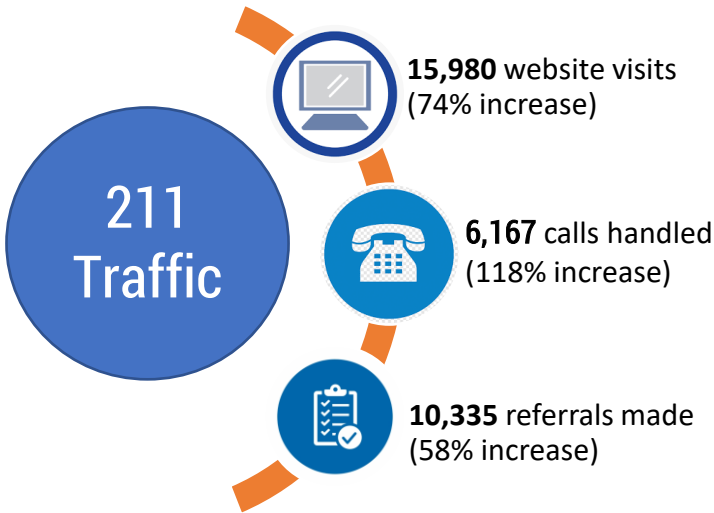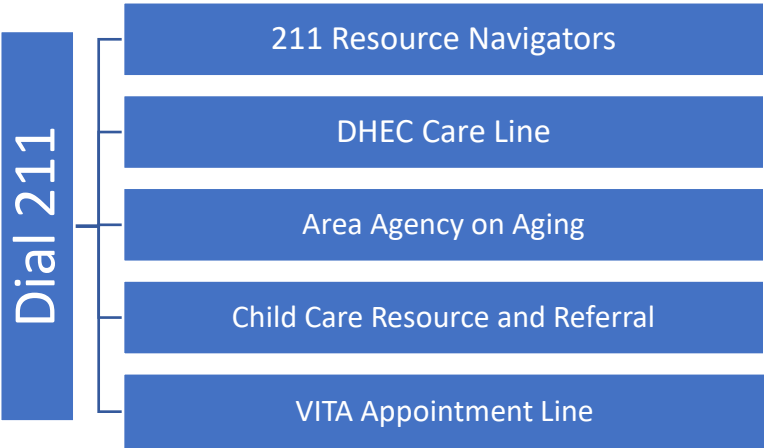
*valleys reflect weekend traffic

United Way's 211 Community Needs Report

United Way

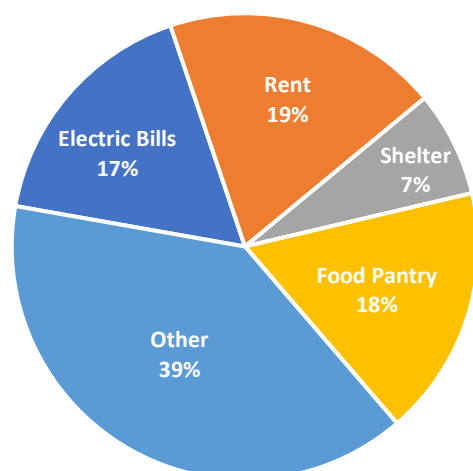**2·1·1** Get Connected. Get Help. United Way's 211 / SC211.ORG

Need and Referral Overview

2019
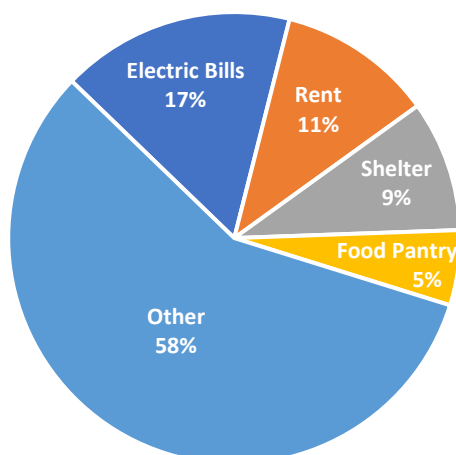
Community Referrals	Most Referred Service	2nd Most Referred Service	3rd Most Referred Service	4th Most Referred Service	Total Referrals
3/15 - 3/21	Utility Payment	Rent Payment	Shelter	Food Pantry	1489
3/22 - 3/28	Utility Payment	Rent Payment	Food Pantry	Shelter	1611
3/29 - 4/04	Utility Payment	Rent Payment	Food Pantry	Shelter	1552
4/05 4/11	Utility Payment	Rent Payment	Shelter	Food Pantry	1569
4/12 - 4/14*	Utility Payment	Rent Payment	Food Pantry	Shelter	295

2020

Community Referrals	Most Referred Service	2nd Most Referred Service	3rd Most Referred Service	4th Most Referred Service	Total Referrals
3/15 - 3/21	Food Pantries	Utility Payment	Rent Payment	Shelter	3204
3/22 - 3/28	Food Pantries	Rent Payment	Utility Payment	Shelter	2977
3/29 - 4/04	Food Pantries	Rent Payment	Utility Payment	Shelter	2296
4/05 4/11	Food Pantries	Utility Payment	Rent Payment	Shelter	1375
4/12 - 4/14*	Utility Payment	Food Pantries	Rent Payment	Shelter	474

114% Increase in **Electric Bills Requests.**
211 referred an average of **1.5** providers for every electric payment request.

263% Increase in **Rent Requests.**
211 referred an average of **1.5** providers for every rent request.

64% Increase in **Shelter Requests.**
211 referred an average of **1.8** providers for every shelter request.

580% Increase in **Food Pantry Requests.****
211 referred an average of **2.5** pantries for every food request.

43% Increase in **All Other Categories**.
211 referred an average of **1.3** agencies for the next top 20 requested services.

Needs are calculated by the distinct number of calls in which a caller indicated they needed assistance.

Referrals represent the number of referrals 211 conducted based on the caller's need. The number of referrals made are often affected by the number of available resources in the caller's community.

*partial week

**this percentage does not include the increased demand in other food providers, such as soup kitchens, meals on wheels, and public benefits.
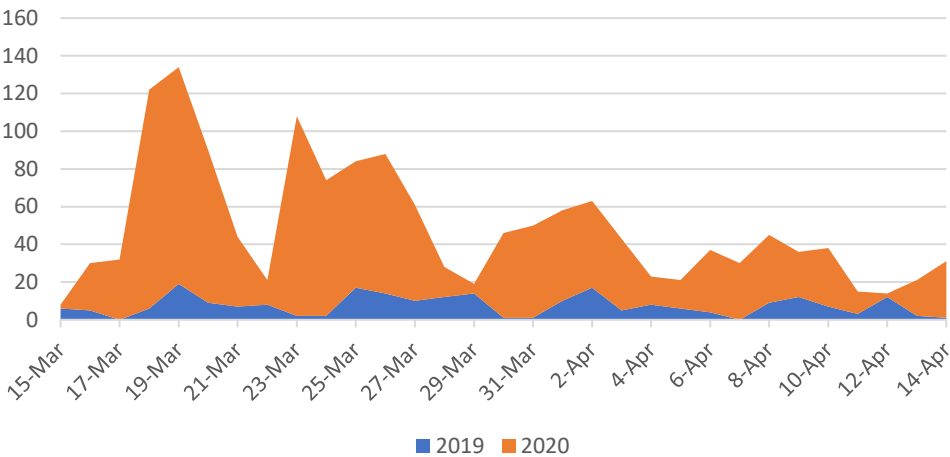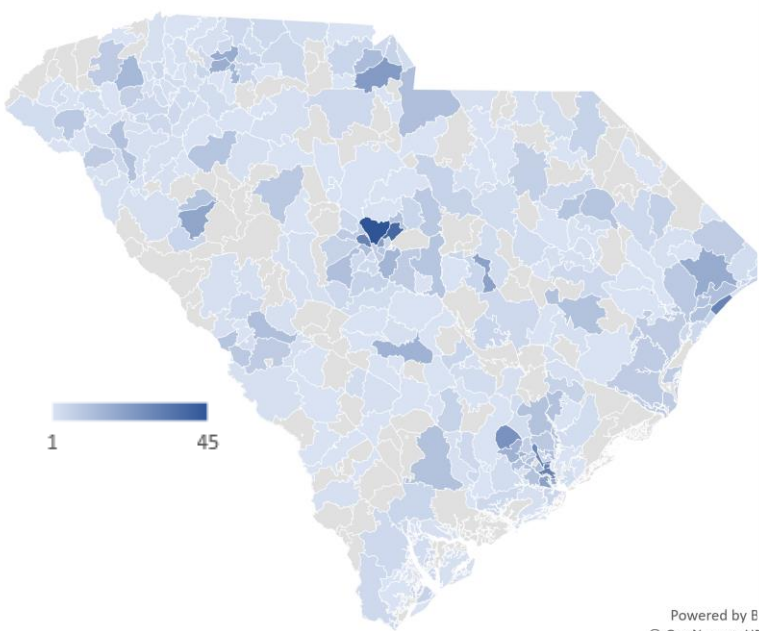
United Way ®

2·1·1
Get Connected. Get Help.
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Food Insecurity

Food Needs by Category
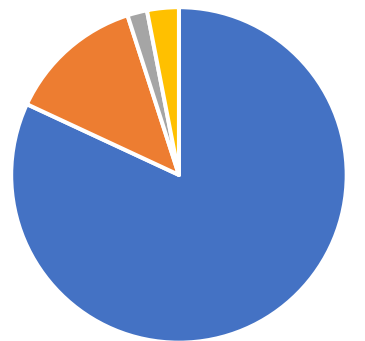
- Pantries
- Delivered Meals
- Soup Kitchens
- Other

Food Requests by Day

- 2019
- 2020

*United Way's 211 has seen a **505% increase** in food pantry requests which has resulted in a **506% increase** in referrals to food providers across the state. There are currently **206 Food Pantries** accepting referrals from 211 but many of these are concentrated in urban areas. Database curators are searching for additional resources to help meet the rising demand for food and reduce the transportation barriers families often face when trying to access food resources in rural communities*

Food Needs by Zip Code

1   45

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© GeoNames, HERE
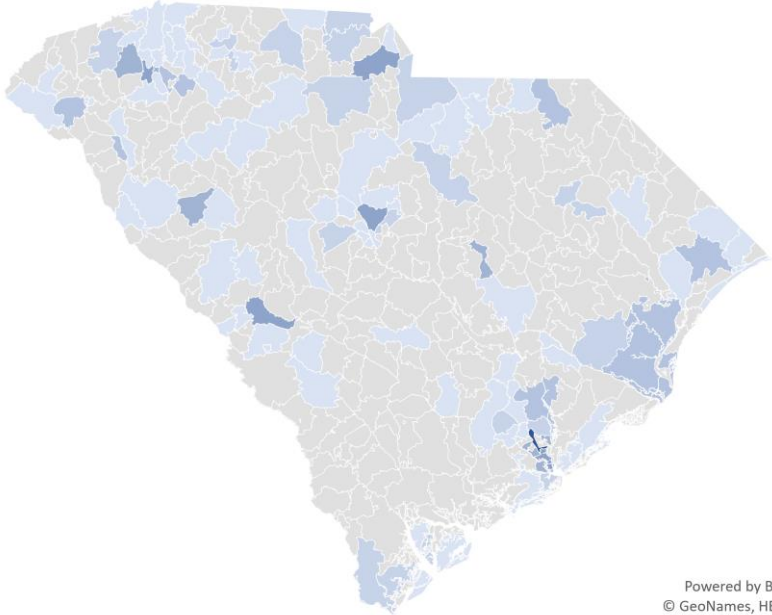
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*additional food pantries may be available through local organizations that do not have the capacity to accept referrals from 211.

United Way's 211 Community Needs Report

Utility Assistance

Utility Assistance Summary

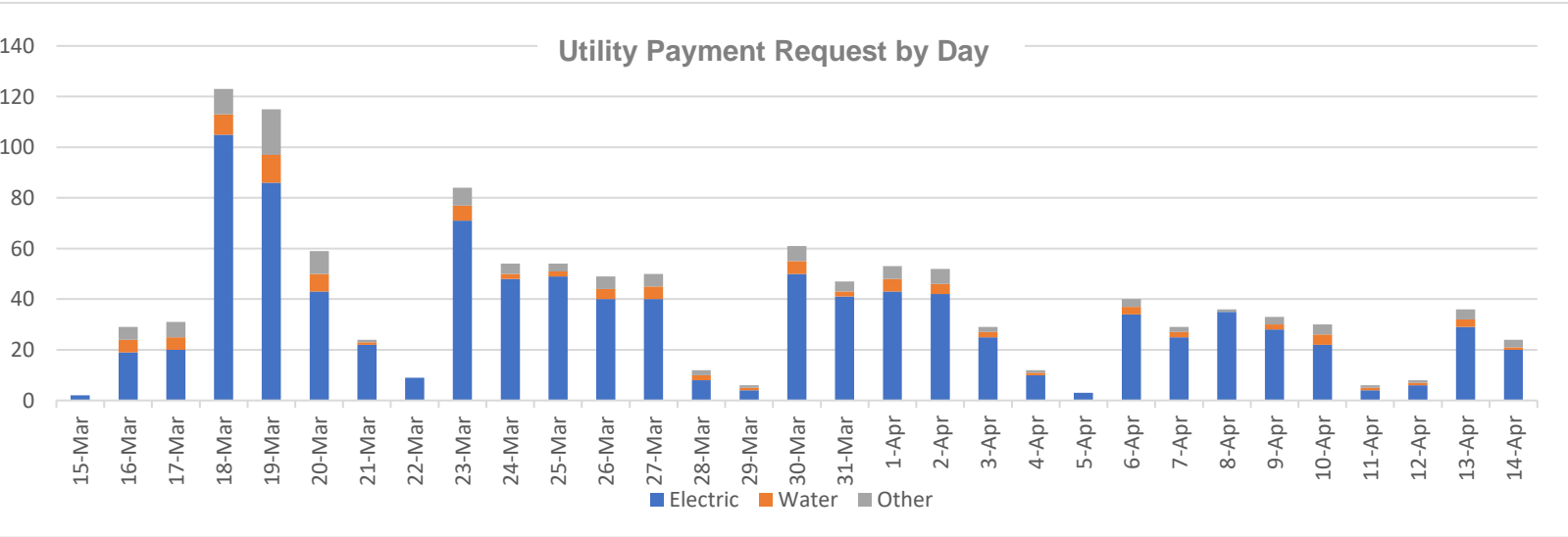United Way's 211 has made more than 3,000 referrals to a total of 112 providers that help with utility bills.

Many providers were forced to suspend or reduce electric bill payment services as part of the response to COVID-19, which creates a significant increase in unmet needs.

While Electric Service Providers have suspended shut-offs due to nonpayment, many callers have expressed concern over growing utility bills they do not have the means to pay.

211 is expecting a significant increase in both the request for bill payment and total amounts owed once shut-offs resume in South Carolina.

Most Requests for Electric Assistance by City			
City	County	Requests	Referrals
Columbia	Richland	169	408
Greenville	Greenville	114	273
Charleston	Charleston	88	198
North Charleston	Charleston	75	158
Myrtle Beach	Horry	56	69
Summerville	Dorchester	47	73
Spartanburg	Spartanburg	40	130
Rock Hill	York	33	71
Greenwood	Greenwood	27	59
Sumter	Sumter	22	53
Conway	Horry	22	24
Aiken	Aiken	22	55
North Augusta	Aiken	19	36
Florence	Florence	18	40
Anderson	Anderson	18	34
West Columbia	Lexington	16	45
Lexington	Lexington	16	34
Mount Pleasant	Charleston	16	42
Ladson	Berkeley	14	23
Gaffney	Cherokee	14	24
Easley	Pickens	13	16
Orangeburg	Orangeburg	13	16

Utility Payment Request by Day

United Way's 211 Community Needs Report

Housing Summary

Most Rent Requests by City		
City	County	Calls
Columbia	Richland	210
Greenville	Greenville	123
Charleston	Charleston	84
Summerville	Dorchester	64
North Charleston	Charleston	58
Spartanburg	Spartanburg	50
Myrtle Beach	Horry	44
Rock Hill	York	36
Aiken	Aiken	26
West Columbia	Lexington	26
Sumter	Sumter	23
Conway	Horry	22
Fort Mill	York	21
Anderson	Anderson	20
Greenwood	Greenwood	20
Mount Pleasant	Charleston	18
Simpsonville	Greenville	17
Orangeburg	Orangeburg	15
Ladson	Berkeley	14
Moncks Corner	Berkeley	13
Easley	Pickens	12
North Augusta	Aiken	11
Greer	Greenville	11

Most Shelter Requests by City		
City	County	Calls
Greenville	Greenville	74
Columbia	Richland	58
Spartanburg	Spartanburg	27
Myrtle Beach	Horry	25
Charleston	Charleston	19
Rock Hill	York	17
North Charleston	Charleston	16
Aiken	Aiken	14
Beaufort	Beaufort	8
Summerville	Dorchester	8
Anderson	Anderson	7
Fort Mill	York	7
Lancaster	Lancaster	7
Orangeburg	Orangeburg	6
Taylors	Greenville	5
West Columbia	Lexington	5
Seneca	Oconee	4
Lexington	Lexington	4
Easley	Pickens	4
Camden	Kershaw	4
Sumter	Sumter	4
Conway	Horry	4
Pelzer	Greenville	4

Housing Summary

Evictions: Many residents that have fallen behind on rent are being threatened with eviction. Some are reporting that they have been evicted when they left the home.

Shelters: Many Shelters are not able to accept new clients due to safety concerns for current residents.

Hotels: Many hotels that have been used for shelter are closed. Former residents are struggling to find a new place to stay with most shelters not being able to accept new clients.

Homeless: Families and individuals without homes have expressed concern that they will be arrested for breaking curfew. Many are not sure what to do or where to go to find shelter and comply with local officials.

Public Health: Many families and individuals without homes do not have the resources to self-isolate if they have become sick or believe they may have been exposed to COVID-19.

Urban and Rural Trends

Urban Communities

- Rent: 22%
- Electric: 16%
- Food Pantries: 14%
- Shelter: 8%
- Other: 40%
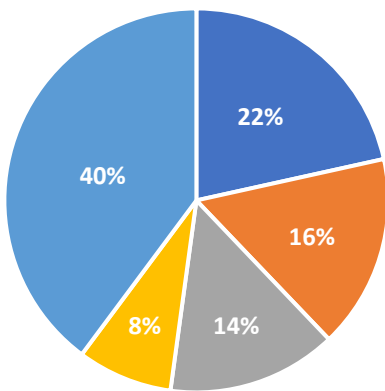
Legend: ■ Rent ■ Electric ■ Food Pantries ■ Shelter ■ Other

Rural Communities

- Rent: 21%
- Food Pantries: 17%
- Electric: 18%
- Shelter: 4%
- Other: 40%
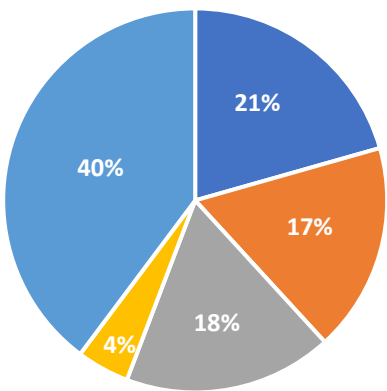
Legend: ■ Rent ■ Food Pantries ■ Electric ■ Shelter ■ Other

Requests for Rent and Electric assistance remain consistent across both rural and urban populations. However, urban areas have a higher demand for shelter, while rural areas have greater food insecurity.
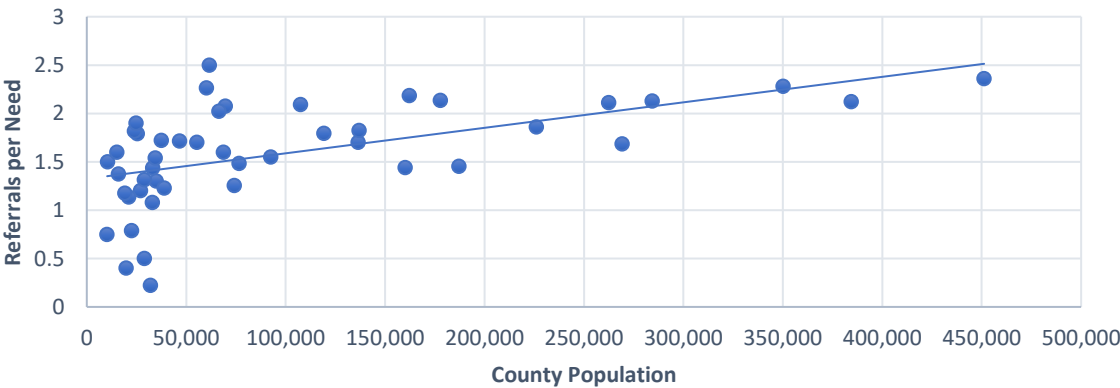
Communities with higher population densities typically have more than one agency to serve each need.

(Scatter plot: Referrals per Need vs. County Population)

Communities with lower population densities typically have a lower call per capita ratio as well.

(Scatter plot: Calls per Capita vs. County Population, with labeled points: Greenwood, Aiken, Berkeley, Horry, Spartanburg, Greenville, Richland, Charleston)
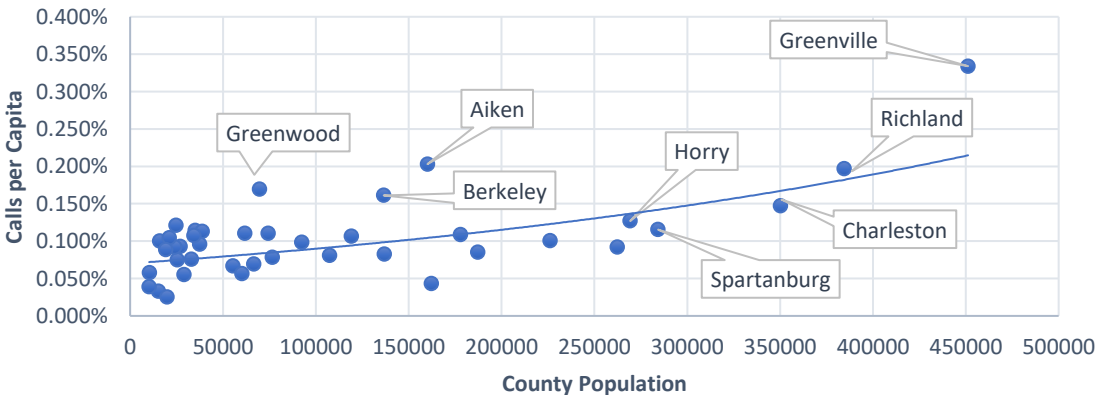
United Way's 211 Community Needs Report

Community Needs by Zip Code

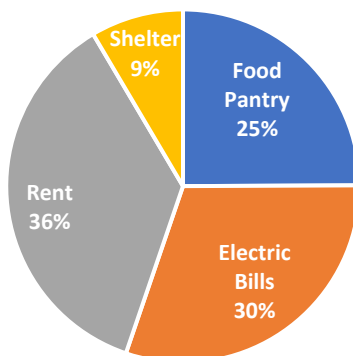| Rent Payment		Food Requests		Shelter Request		Utility Requests	
29203	81	29203	119	29577	41	29203	81
29405	70	29223	89	29730	29	29405	70
29223	60	29406	86	29210	29	29223	60
29406	52	29483	73	29303	22	29406	52
29730	49	29577	73	29801	20	29730	49
29646	40	29405	71	29301	19	29646	40
29801	37	29730	64	29203	17	29801	37
29418	34	29204	62	29720	16	29418	34
29483	33	29646	60	29605	14	29611	33
29210	33	29210	60	29169	12	29483	33
29605	32	29407	59	29201	11	29210	33
29407	31	29150	56	29609	11	29407	31
29150	29	29526	51	29406	10	29150	29
29577	28	29410	51	29640	10	29577	28
29020	28	29403	47	29708	10	29020	28
29209	28	29640	40	29732	10	29209	28
29403	27	29303	40	29405	10	29403	27
29611	25	29801	38	29609	11	29204	25
29204	25	29418	37	29607	9	29306	24
29306	24	29306	36	29601	9	29301	24
29301	24	29607	34	29687	9	29303	23
29303	23	29209	34	29615	9	29420	23
29420	23	29414	32	29483	9	29611	22
29611	22	29073	31	29206	9	29169	21
29169	21	29169	31	29803	9	29464	20
29607	21	29485	31	29690	8	29229	20
29464	20	29301	29	29569	8	29461	20
29229	20	29588	28	29212	8	29607	19
29461	20	29732	28	29651	8	29501	19
29501	19	29229	28	29073	7	29412	19
29412	19	29461	28	29388	7	29063	18
29063	18	29649	27	29209	7	29803	18
29615	18	29842	27	29715	7	29360	16

Community Needs by Demographics

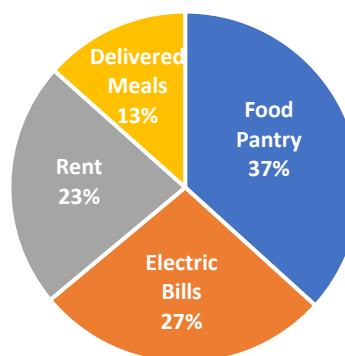| Household Composition	Couple w/ children	Couple w/out children	Grandparent w/ children	Single Female	Single Female w/ Children	Single Male	Single Male w/ Children
Top Need	Rent	Food Pantries	Rent	Rent	Rent	Rent	Rent
Second Need	Food Pantries	Rent	Electric Bills	Food Pantries	Electric Bills	Food Pantries	Food Pantries
Third Need	Electric Bills	Electric Bills	Food Pantries	Electric Bills	Food Pantries	Electric Bills	Electric Bills
Fourth Need	Shelter	Home Delivered Meals	Home Delivered Meals	Shelter	Shelter	Shelter	Employment

Unemployed
- Food Pantry 27%
- Electric Bills 27%
- Rent 37%
- Shelter 9%

Employed Full Time
- Food Pantry 25%
- Electric Bills 30%
- Rent 36%
- Shelter 9%

Disabled
- Food Pantry 37%
- Electric Bills 27%
- Rent 23%
- Delivered Meals 13%

Retired
- Food Pantry 29%
- Electric Bills 28%
- Rent 20%
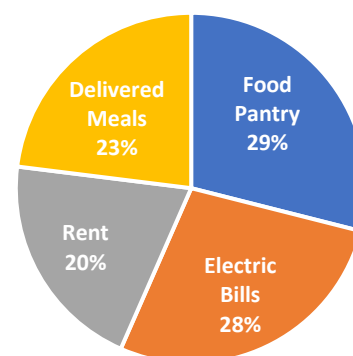- Delivered Meals 23%
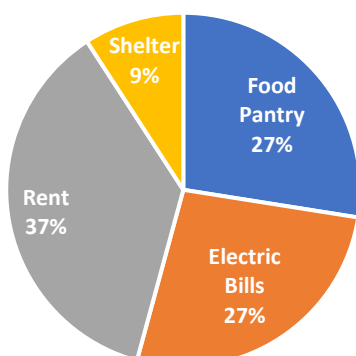
Workforce Statistics

48% of callers are currently unemployed and account for **75%** of all employment related service requests.

59% of people seeking help with mortgage payments are unemployed. Only **16%** have a full-time job.

Only **16%** of people seeking help with utility bills make more than $15,000 a year. Less than **25%** are in the workforce.

33% of retired callers are living with a food insecurity. **76%** of retired callers bring in less than $15,000 a year.

3.5% of callers identify as veterans, but account for **15%** of all rent deposit and **30%** of landlord resolutions services.

27% of all callers are living with a disability and account for **24%** of all requests for shelter services.

Household Composition

70% of households with children are led by single moms. Only **25%** of single moms have some form of employment.

25% of callers identify as male, but account for **50%** of soup kitchen requests and detoxification services.

86% of grandparents that serve as legal guardians make less than $15,000 a year. **30%** are living with a disability.

33% of people seeking shelter have a child in the family.

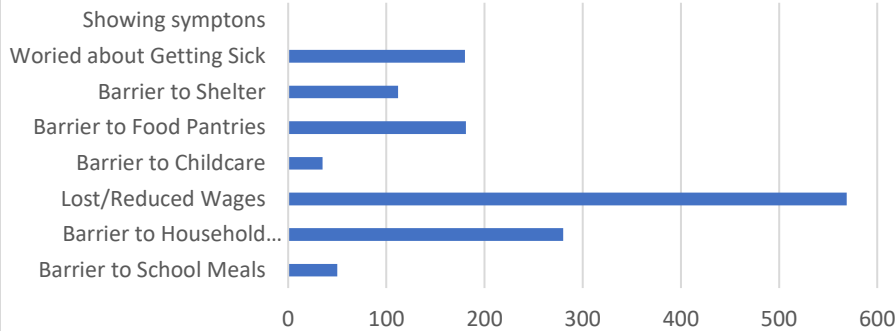Only **24%** of all households make more than $15,000 a year.

54% of all households indicated that they had no form of health insurance. Only **5%** make more than $25,000 a year.

United Way's 211 Community Needs Report

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COVID-19 Demographic Snapshot

Barriers to Income and Basic Needs

Categories (top to bottom): Showing symptons, Woried about Getting Sick, Barrier to Shelter, Barrier to Food Pantries, Barrier to Childcare, Lost/Reduced Wages, Barrier to Household…, Barrier to School Meals
Axis: 0 to 600

Medical Insurance

Legend: Uninsured, Underinsured, Insured

Income Before COVID-19

Categories (top to bottom): No Income, < $15,000, $15,000 to $30,000, $30,000 > < $50,000, $50,000+
Axis: 0 to 300

Employment Status

Legend: Retired, Living with Disability, Full-Time Employment, Part-Time Employment, Unemployed

Impact on Employment

Categories (top to bottom): Lost Insurance, Business Shutdown, Working from Home, Hours Reduced, Laid Off, Fired, Not able to work, Found New Job
Axis: 0 to 300

Age range

Legend: 18-29, 30-44, 45-60, 60+

Impact of Reduced/Lost Wages

Categories (top to bottom): Feeling Stressed, Collecting too much Debt, Used all Sick days, Trouble buying food, Touble Paying for Housing
Axis: 0 to 300
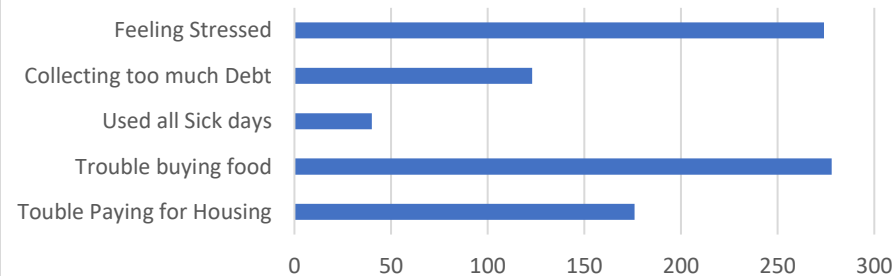
Primary Race/Ethnic Background

Legend: Black/African American, White/Caucasian, Hispanic/LatinX, Not Listed

United Way's 211 Community Needs Report

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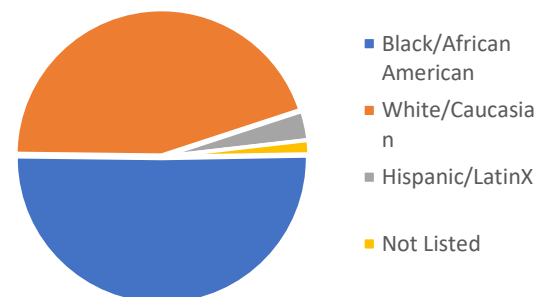
Community Needs by Demographic

Service Provider Updates

488

23

599
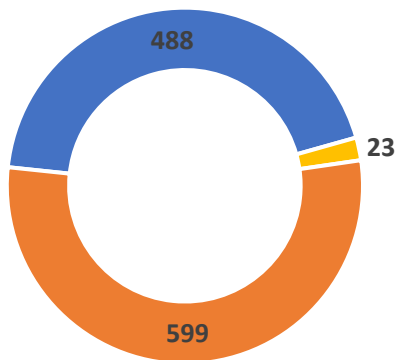
■ Detailed Audits ■ Added Records ■ Regular Updates

Resource Maintenance Summary

United Way's 211 has updated **1,110** of the most referred resources from March 15th to April 14th.

There are currently more than **70** partners & volunteers continuously updating every record in United Way's Health and Human Service Database to ensure every residents has access to the critical information and resources they need during this pandemic.

Resource Summary

274 workforce development programs.

164 health care programs.

166 education programs.

202 legal aid programs.

70 rent payments programs.

382 food programs.

124 utility programs.

174 material goods programs (food, clothing, etc.)

105 transportation programs (mostly senior and medical).

110 substance abuse and addiction support programs.

369 counseling and mental health programs.

Resource Database Record	
Provider Name	**Helps People FIND Resources**
Service Terms (AIRS taxonomy)	
Service Area	
Description	**Helps People UNDERSTAND Resources**
Eligibility	
Fees & Payment	
Languages & Accessibility	
Contact Info	**Helps People ACCESS Resources**
Address	
Hours	
Intake Process	
Required Documents	
Agency Director	**Database Certification Requirements***
Legal Status	

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South Carolina Resource Maps

Resource Density by Zip Code

Series1
130

1

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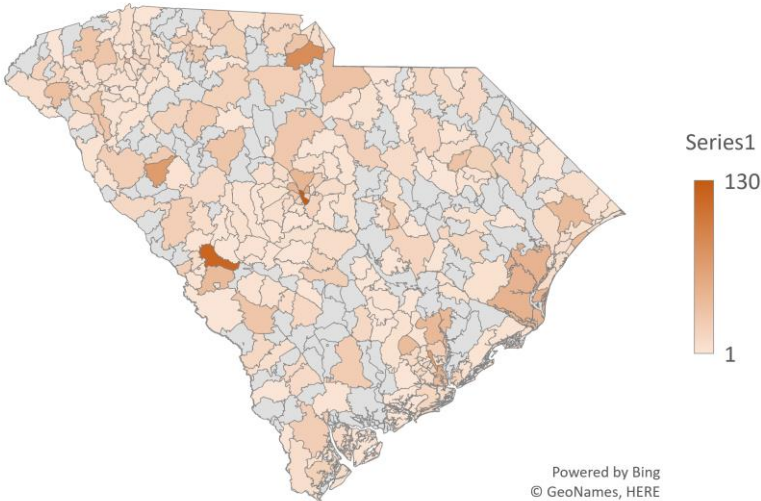
Resource Map Summary

All maps shown on this page represent the Service Providers physically located in each county. There are many statewide and regional service providers that offer services to neighboring counties.

The United Way 211 Network maintains detailed information for **3,061** service providers that offer a total of **14,590** health and human service programs.

There are an additional **232** national and regional service providers that offer services to residents of South Carolina not highlighted in the resource maps.

Food Resources

Series1
48

1

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Employment Resources

Series1
26

1

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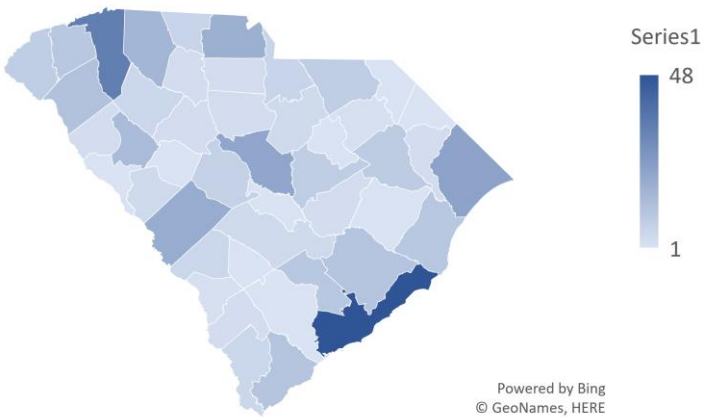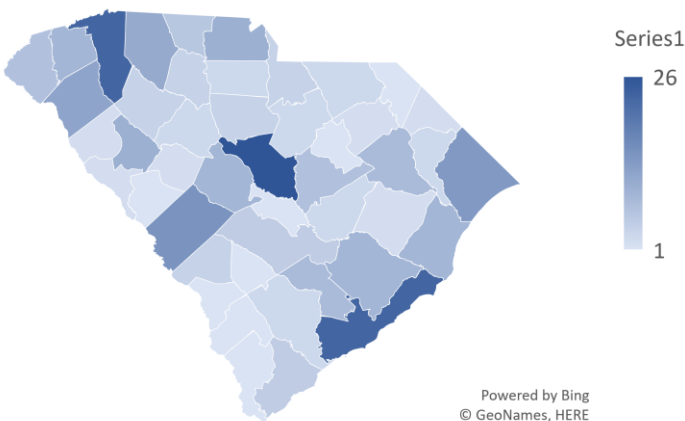
Utilty Bill Payment Providers

Series1
12

0

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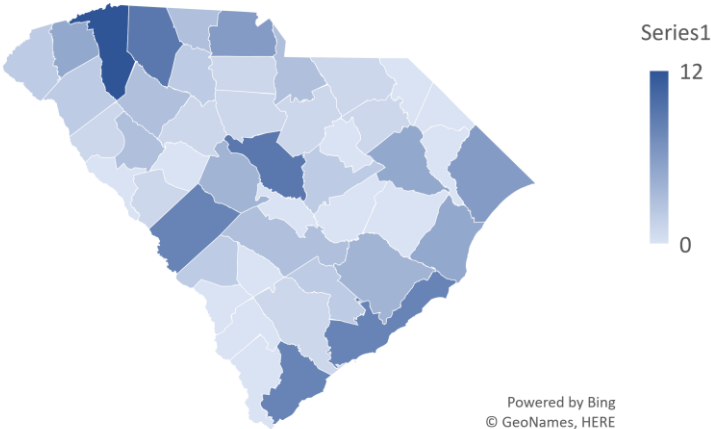
Housing/Shelter Providers

Series1
33

0

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United Way's 211 Community Needs Report

County Summary

Abbeville County — Electric Bill

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	1	4	4	1	20
2020	3	4	6		19
Rate of Increase	200%	0%	50%	-100%	-5%
Referrals	6	7	12	---	34
Origin of Requests (2020)	Abbeville	Donalds	Abbeville	----	----
	Iva	Abbeville	Donalds	----	----
	Donalds	----	Iva	----	----
	----	----	Calhoun Falls	----	----

Aiken County — Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	11	4	30	11	143
2020	48	45	45	18	325
Rate of Increase	336%	1025%	50%	64%	127%
Referrals	39	122	95	36	468
Origin of Requests (2020)	Aiken	Aiken	Aiken	Aiken	----
	North Augusta	North Augusta	North Augusta	Wagener	----
	Warrenville	Beech Island	Warrenville	North Augusta	----
	Jackson	Warrenville	Graniteville	----	----

United Way's 211 Community Needs Report

Anderson County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	11	11	15	13	136
2020	34	38	28	9	159
Rate of Increase	209%	245%	87%	-31%	17%
Referrals	31	93	50	18	231
Origin of Requests (2020)	Anderson	Anderson	Anderson	Anderson	----
	Belton	Pelzer	Belton	Pendleton	----
	Williamston	Starr	Honea Path	Pelzer	----
	Pendleton	Belton	Iva	----	----

Bamberg County

Electric Bill Payment
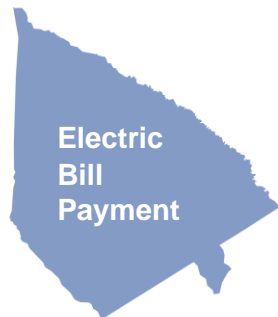
	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019		2	1		7
2020	2	5	8	1	16
Rate of Increase	0 to 2	150%	700%	0 to 1	129%
Referrals	2	7	8	---	22
Origin of Requests (2020)	Denmark	Bamberg	Denmark	----	----
	----	Denmark	Bamberg	----	----
	----	Ehrhardt	----	----	----
	----	----	----	----	----

Beaufort County

Food Pantry & Rent

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	1	6	7	4	38
2020	18	21	13	10	70
Rate of Increase	1700%	250%	86%	150%	84%
Referrals	36	59	31	12	153
Origin of Requests (2020)	Beaufort	Hilton Head Island	Beaufort	Beaufort	----
	Bluffton	Beaufort	Hilton Head Island	Okatie	----
	Hilton Head Island	Saint Helena Island	Seabrook	Hilton Head Island	----
	Port Royal	Lobeco	----	----	----

County Summary (continued)

Berkely County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	25	17	36	17	185
2020	58	45	56	7	193
Rate of Increase	132%	165%	56%	-59%	4%
Referrals	54	157	103	6	412
Origin of Requests (2020)	Moncks Corner	Moncks Corner	Ladson	Ladson	----
	Ladson	Goose Creek	Moncks Corner	Saint Stephen	----
	Summerville	Bonneau	Summerville	Goose Creek	----
	Goose Creek	Hanahan	Goose Creek	Summerville	----

Calhoun County

Food Pantry & Electric Bill
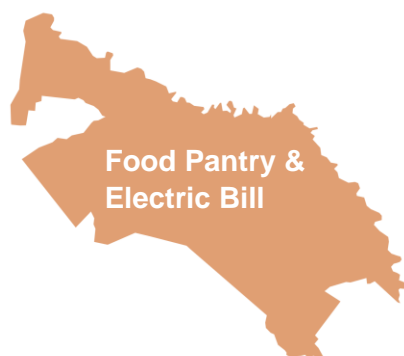
	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	0	1	1	0	4
2020	1	2	2	0	5
Rate of Increase	0 to 1	100%	100%	---	25%
Referrals	1	2	2	---	8
Origin of Requests (2020)	Cameron	Saint Matthews	Saint Matthews	----	----
	----	Cameron	Cameron	----	----

Chareleston County

Food Pantry & Rent & Electric Bill
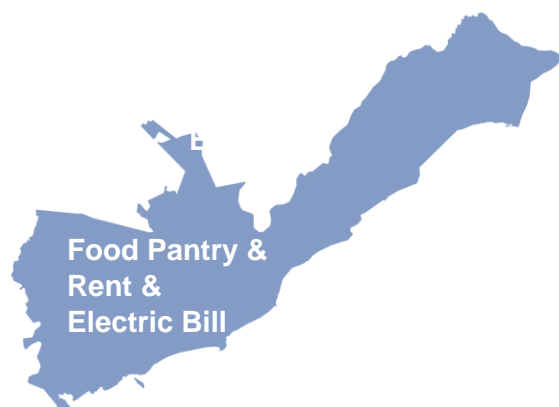
	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	56	25	68	57	431
2020	156	135	128	40	516
% Increase	179%	440%	88%	-30%	20%
Referrals	257	396	295	37	1176
Origin of Requests (2020)	Charleston	Charleston	Charleston	Charleston	----
	North Charleston	North Charleston	North Charleston	North Charleston	----
	Mount Pleasant	Mount Pleasant	Mount Pleasant	Mount Pleasant	----
	Johns Island	Hollywood	Johns Island	Charleston AFB	----

County Summary (continued)

Cherokee County

Food Pantry & Electric Bill
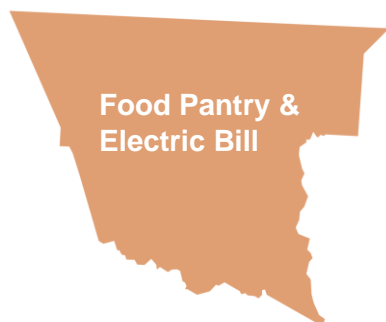
	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	2	4	7	3	25
2020	10	9	15		37
Rate of Increase	400%	125%	114%	-100%	48%
Referrals	4	23	22	---	63
Origin of Requests (2020)	7	Gaffney	Gaffney	----	----
	3	Blacksburg	Blacksburg	----	----

Clarendon County

Food Pantry & Electric Bill
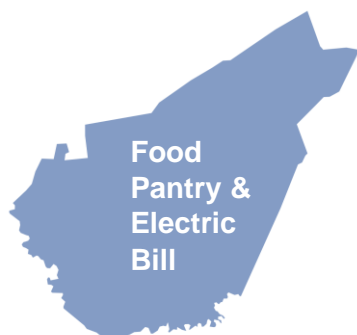
	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	1	0	9	4	25
2020	6	10	16	0	40
Rate of Increase	500%	0 to 10	78%	-100%	60%
Referrals	5	19	21	---	52
Origin of Requests (2020)	Manning	Summerton	Summerton	----	----
	Turbeville	Manning	Manning	----	----
	Summerton	Turbeville	Turbeville	----	----
	----	----	New Zion	----	----

Colleton County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	2	1	5	2	17
2020	6	18	8	0	44
Rate of Increase	200%	1700%	60%	-100%	159%
Referrals	3	23	6	---	54
Origin of Requests (2020)	Walterboro	Walterboro	Walterboro	----	----
	Lodge	Cottageville	Lodge	----	----
	----	Round O	----	----	----
	----	Jacksonboro	----	----	----

United Way's 211
Community Needs Report

County Summary (continued)

Dorchester County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	21	11	25	17	135
2020	71	53	50	10	220
Rate of Increase	238%	382%	100%	-41%	63%
Referrals	53	145	74	14	374
Origin of Requests (2020)	Summerville	Summerville	Summerville	Summerville	----
	North Charleston	North Charleston	North Charleston	North Charleston	----
	Saint George	Saint George	Saint George	Dorchester	----
	Ladson	Ridgeville	Ridgeville	Harleyville	----

Edgefield County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	0	1	0	2	15
2020	2	9	2	0	25
Rate of Increase	0 to 2	800%	0 to 2	-100%	67%
Referrals	2	19	2	---	30
Origin of Requests (2020)	Trenton	Trenton	Trenton	----	----
	Johnston	North Augusta	----	----	----
	----	Edgefield	----	----	----
	----	Johnston	----	----	----

Fairfield County

Food Pantry & Electric Bill Payment & Rent
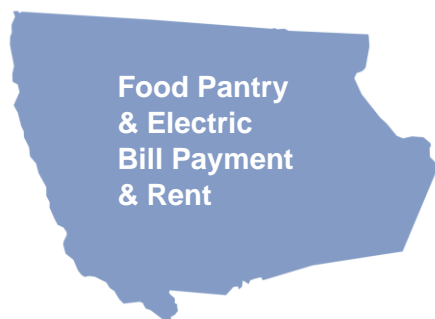
	Rent Request	Food Request	Utility Request	Shelter Requests	Total Referrals
2019	0	0	4	0	11
2020	6	9	6	0	22
Rate of Increase	0 to 6	0 to 9	50%	---	100%
Referrals	8	15	12	---	40
Origin of Requests (2020)	Winnsboro	Winnsboro	Winnsboro	----	----
	Ridgeway	Blair	Ridgeway	----	----
	Jenkinsville	Rion	----	----	----
	----	Jenkinsville	----	----	----

County Summary (continued)

Florence County

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	7	8	18	8	67
2020	17	33	26	5	113
Rate of Increase	143%	313%	44%	-38%	69%
Referrals	40	62	55	5	206
Origin of Requests (2020)	Florence	Florence	Florence	Florence	----
	Lake City	Lake City	Olanta	Lake City	----
	Scranton	Olanta	Lake City	Coward	----
	Johnsonville	Scranton	Timmonsville	----	----

Georgetown County

Rent & Electric Bill
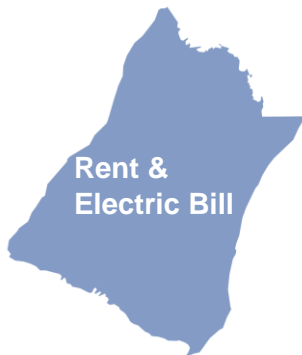
	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	2	0	6	3	24
2020	11	8	6	2	34
Rate of Increase	450%	0 to 8	0%	-33%	42%
Referrals	29	20	20	---	77
Origin of Requests (2020)	Georgetown	Georgetown	Georgetown	Georgetown	----
	Andrews	Andrews	Andrews	----	----
	Hemingway	----	Pawleys Isl.	----	----
	----	----	Hemingway	----	----

Greenville County

Food Pantry & Rent & Electric Bill
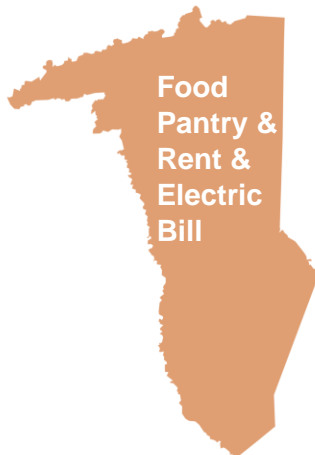
	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	69	30	81	55	533
2020	202	288	155	132	1507
Rate of Increase	193%	860%	91%	140%	183%
Origin of Requests (2020)	Greenville	Greenville	Greenville	Greenville	----
	Simpsonville	Simpsonville	Simpsonville	Travelers Rest	----
	Greer	Piedmont	Fountain Inn	Greer	----
	Travelers Rest	Greer	Piedmont	---	----

County Summary (continued)

Greenwood County

Food Pantry & Electric Bill

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	3	1	10	7	65
2020	20	34	29	4	118
Rate of Increase	567%	3300%	190%	-43%	82%
Referrals	39	98	62	7	245
Origin of Requests (2020)	Greenwood	Greenwood	Greenwood	Greenwood	----
	----	Bradley	Ninety Six	Hodges	----
	----	Ware Shoals	Ware Shoals	----	----
	----	----	Hodges	----	----

Hampton County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	1	2	6	0	9
2020	2	8	5	2	22
Rate of Increase	100%	300%	-17%	0 to 2	144%
Referrals	1	12	4	2	25
Origin of Requests (2020)	Hampton	Yemassee	Yemassee	Varnville	----
	Gifford	Estill	Hampton	----	----
	----	Hampton	Estill	----	----

Horry County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	28	7	18	37	175
2020	81	113	89	38	342
Rate of Increase	189%	1514%	394%	3%	95%
Referrals	8	279	97	71	576
Origin of Requests (2020)	Myrtle Beach	Myrtle Beach	Myrtle Beach	Myrtle Beach	----
	Conway	Conway	Conway	N. Myrtle Beach	----
	Little River	Loris	Little River	Conway	----
	Murrells Inlet	N. Myrtle Beach	Galivants Ferry	Loris	----

United Way's 211 Community Needs Report

Jasper County

Food Pantry & Rent

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	1	2	1	2	9
2020	15	8	8	1	30
Rate of Increase	1400%	300%	700%	-50%	233%
Referrals	15	20	10	2	57
Origin of Requests (2020)	Hardeeville	Ridgeland	Hardeeville	Hardeeville	----
	Ridgeland	Hardeeville	Ridgeland	----	----
	Garnett	----	Garnett	----	----

Kershaw County

Food Pantry & Electric Bill & Rent

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	8	3	5	3	29
2020	14	22	18	8	68
Rate of Increase	75%	633%	260%	167%	134%
Referrals	36	51	50	18	170
Origin of Requests (2020)	Camden	Lugoff	Camden	Camden	----
	Lugoff	Camden	Cassatt	Lugoff	----
	Elgin	Elgin	Bethune	Bethune	----
	Bethune	Cassatt	Lugoff	----	----

Lancaster County

Food Pantry & Shelter

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	2	2	5	7	43
2020	10	15	7	7	60
Rate of Increase	400%	650%	40%	0%	40%
Referrals	19	34	12	16	89
Origin of Requests (2020)	Lancaster	Lancaster	Lancaster	Lancaster	----
	Fort Mill	Fort Mill	Fort Mill	----	----
	----	Heath Springs	----	----	----

County Summary (continued)

Laurens County

Food Pantry & Electric Bill

	Rent Request	Food Request	Utility Request	Shelter Requests	Total Referrals
2019	3	2	8	6	43
2020	10	13	14	1	46
Rate of Increase	233%	550%	75%	-83%	7%
Referrals	10	31	38	4	93
Origin of Requests (2020)	Laurens	Laurens	Laurens	Clinton	----
	Clinton	Clinton	Gray Court	----	----
	Gray Court	Gray Court	Clinton	----	----

Lee County

Food Pantry & Electric Bill

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	0	0	4	0	7
2020	0	4	3	0	17
Rate of Increase	---	0 to 4	-25%	---	143%
Referrals	---	7	6	---	20
Origin of Requests (2020)	---	Lynchburg	Bishopville	----	----
	---	Bishopville	----	----	----

Lexington County

Food Pantry & Rent

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	20	12	44	28	201
2020	65	62	47	19	241
Rate of Increase	225%	417%	7%	-32%	20%
Referrals	138	165	87	38	509
Origin of Requests (2020)	West Columbia	West Columbia	Lexington	Columbia	----
	Columbia	Lexington	West Columbia	West Columbia	----
	Lexington	Columbia	Columbia	Lexington	----
	Cayce	Gaston	Gaston	Cayce	----

United Way's 211 Community Needs Report

Marion County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	2	2	15	3	32
2020	6	12	5	3	25
Rate of Increase	200%	500%	-67%	0%	-22%
Referrals	---	20	---	3	27
Origin of Requests (2020)	Marion	Mullins	Marion	Marion	----
	Mullins	Marion	Mullins	----	----
	----	Gresham	----	----	----

McCormick County

Rent & Electric Bill
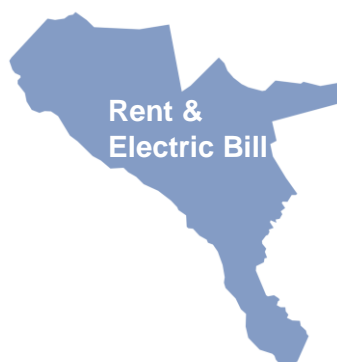
	Ren Request	Food Request	Utility Request	Shelter Requests	Total
2019	1	0	1	0	7
2020	1	0	1	0	4
Rate of Increase	0%	---	0%	---	-43%
Referrals	1	---	---	---	3
Origin of Requests (2020)	McCormick	----	McCormick	----	----

Newberry County

Food Pantry & Electric Bill & Rent

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	1	0	3	2	14
2020	10	10	15	1	36
Rate of Increase	900%	0 to 10	400%	-50%	157%
Referrals	12	18	16	1	62
Origin of Requests (2020)	Newberry	Newberry	Newberry	Prosperity	----
	Silverstreet	Prosperity	Chappells	----	----
	Pomaria	----	Whitmire	----	----
	----	----	Pomaria	----	----

United Way's 211 Community Needs Report

Oconee County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	2	2	5	8	52
2020	12	17	14	6	82
Rate of Increase	500%	750%	180%	-25%	58%
Referrals	16	43	15	5	103
Origin of Requests (2020)	Seneca	Seneca	Westminster	Seneca	----
	Westminster	West Union	Seneca	Westminster	----
	Walhalla	Westminster	Walhalla	Mountain Rest	----
	Salem	Fair Play	Salem	----	----

Orangeburg County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	2	3	13	4	46
2020	24	35	20	8	91
Rate of Increase	1100%	1067%	54%	100%	98%
Referrals	24	61	25	11	141
Origin of Requests (2020)	Orangeburg	Orangeburg	Orangeburg	Orangeburg	----
	Santee	Santee	Neeses	Bowman	----
	Neeses	Holly Hill	Santee	Holly Hill	----
	Cope	Vance	Cope	----	----

Pickens County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	4	13	23	4	70
2020	21	34	21	6	127
Rate of Increase	425%	162%	-9%	50%	81%
Referrals	33	92	37	16	228
Origin of Requests (2020)	Easley	Easley	Easley	Easley	----
	Central	Pickens	Central	Pickens	----
	Liberty	Central	Liberty	Central	----
	Pickens	Clemson	Pickens	----	----

United Way's 211 Community Needs Report

Richland County

Food Pantry & Rent & Electric Bill
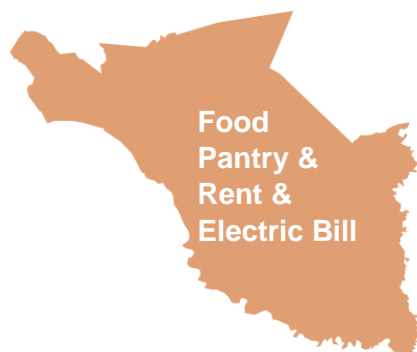
	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	72	26	115	57	513
2020	207	198	144	54	757
Rate of Increase	188%	662%	25%	-5%	48%
Referrals	459	512	321	107	1607
Origin of Requests (2020)	Columbia	Columbia	Columbia	Columbia	----
	Irmo	Eastover	Irmo	Eastover	----
	Hopkins	Hopkins	Eastover	Irmo	----
	Eastover	Irmo	Hopkins	----	----

Saluda County

Dental Care

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	0	3	4	0	9
2020	0	0	0	0	5
Rate of Increase	---	-100%	-100%	---	-44%
Referrals	---	---	---	---	2
Origin of Requests (2020)	----	----	----	----	----

Spartanburg County

Food Pantry & Electric Bill & Shelter

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	35	16	57	28	236
2020	71	83	56	38	328
Rate of Increase	103%	419%	-2%	36%	39%
Referrals	81	218	173	93	698
Origin of Requests (2020)	Spartanburg	Spartanburg	Spartanburg	Spartanburg	----
	Duncan	Wellford	Boiling Springs	Woodruff	----
	Wellford	Chesnee	Roebuck	Moore	----
	Roebuck	Duncan	Chesnee	Greer	----

County Summary (continued)

Sumter County

Food Pantry

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	8	2	22	5	66
2020	24	29	21	4	87
Rate of Increase	200%	1350%	-5%	-20%	32%
Referrals	19	80	46	5	182
Origin of Requests (2020)	Sumter	Sumter	Sumter	Sumter	----
	Dalzell	Wedgefield	Dalzell	----	----
	----	Lynchburg	----	----	----

Union County

Food Pantry & Electric Bill & Rent

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	0	0	1	1	4
2020	4	3	3	0	16
Rate of Increase	0 to 4	0 to 3	200%	-100%	300%
Referrals	6	5	8	---	21
Origin of Requests (2020)	Union	Union	Union	----	----
	----	Buffalo	----	----	----

Williamsburg County

Food Pantry & Electric Bill
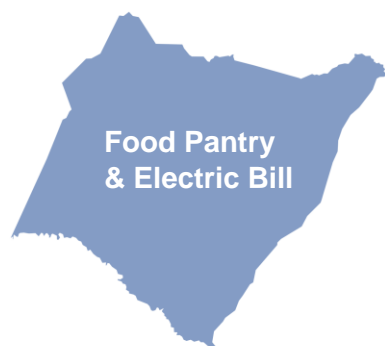
	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	0	1	2	0	12
2020	9	15	13	2	37
Rate of Increase	0 to 9	1400%	550%	0 to 2	208%
Referrals	9	24	18	---	57
Origin of Requests (2020)	Kingstree	Kingstree	Kingstree	Kingstree	----
	Hemingway	Salters	Hemingway	----	----
	Salters	Greeleyville	Salters	----	----
	----	Hemingway	Lane	----	----

County Summary (continued)

York County

Food Pantry & Electric Bill & Shelter

	Rent Request	Food Request	Utility Request	Shelter Requests	Total
2019	31	13	43	31	157
2020	68	52	44	28	227
Rate of Increase	119%	300%	2%	-10%	45%
Referrals	72	136	96	61	422
Origin of Requests (2020)	Rock Hill	Rock Hill	Rock Hill	Rock Hill	----
	Fort Mill	Fort Mill	Fort Mill	Fort Mill	----
	Clover	York	York	York	----
	York	Clover	Clover	Clover	----